

## **Guest Relations Assistant**

Are you naturally welcoming, with a genuine passion for luxury hospitality? Do you have pride and dedication in ensuring every moment of our guest journey is seamless?

Linthwaite House is part of the Leeu Collection's luxury hospitality portfolio, and we are looking for new team members to join the Leeu family, in our beautiful Hotel overlooking Lake Windermere.

### **Guest Relation Assistant Requirements**

At Linthwaite House we are looking for a warm and welcoming guest assistant to join our family. As the main point of contact for guests and our teams, you will be methodical and organised in your approach to dealing with multiple priorities. You must be able to demonstrate having delivered an intuitive and exceptional guest experience in a similar environment, your attention to detail, and your ability to work as part of a dedicated team.

Your remit will include a wide variety of Reception and Reservation tasks, and shifts will be on a rota basis with a variety of early, middle and late shifts. A working knowledge of Protel would be considered an asset.

Candidates will need to be agile and versatile, as we are a very "hands-on" team!

### **In return we offer:**

- Competitive rates of pay
- Meal on duty
- Provision and laundering of uniform
- Employee awards
- Pension contribution
- Friends and family discounts within the Leeu Collection portfolio
- Opportunity to grow and develop with the Leeu Collection, locally and worldwide

So, are you looking for an amazing opportunity to further your hospitality career? Then come and join our family at Linthwaite House.

Sadly, we are only able to consider applications from candidates who are eligible to live and work in the UK for this role.