



## LEEU COLLECTION SOUTH AFRICA TERMS & CONDITIONS



### TRADE

#### **Low Season (01 May - 31 August)**

##### *Deposit and cancellation policy*

- A provisional reservation will be held for 7 days. If no written confirmation is received within this time the booking will be re leased . Rebooking will be subject to availability.
- Full payment is required 14 days prior to arrival.
- Cancellations made 14 days or more prior to arrival date forfeit 10% of the total deposit paid. The balance will be refunded. Alternatively, the full deposit can be kept as a credit toward a future stay.
- Cancellations made 13 days or less prior to arrival date forfeit 100% of the total accommodation price.
- No show or premature departures forfeit 100% of the total accommodation price.

#### **High Season (01 March 30 April & 01 September 19 December)**

##### *Deposit and cancellation policy*

- 50 % of the total accommodation is due within 7 days of confirming the reservation. The balance is due 30 days prior to arrival
- Cancellations made 30 days or more prior to arrival date forfeit 10% of the total deposit paid. The balance will be refunded. Alternatively, the full deposit can be kept as a credit toward a future stay.
- Cancellations made 29 days or less prior to arrival date forfeit 100% of the total accommodation price.
- No show or premature departures forfeit 100% of the total accommodation price.





## LEEUE COLLECTION SOUTH AFRICA TERMS & CONDITIONS

### **Peak Season (20 December 28/29 February; excludes “Festive Season” see below**

#### *Deposit and cancellation policy*

- Full payment is required 60 days prior to arrival (11 January 28/29 February)
- Cancellations made 60 days or more prior to arrival date forfeit 10% of the total deposit paid. The balance will be refunded. Alternatively, the full deposit can be kept as a credit toward a future stay.
- Cancellations made 59 days or less prior to arrival date forfeit 100% of the total accommodation price.
- No show or premature departures forfeit 100% of the total accommodation price.
- Please note that we have a minimum 2-night stay over our peak season period (20 December 28/29 February)

### **Festive Season (20 December - 10 January)**

#### *Deposit and cancellation policy*

- All bookings are subject to a 20% deposit within 14 days of booking.
- Full balance of prepayment is due by 1 July of the applicable year in which the reservation was made.
- Failure to pre-pay or to provide a voucher (where a credit facility is in place) by the due date, will result in a release of inventory on hold without notification. Any payment received up to this point, will be retained as a cancellation.
- Full Non-Refundable pre-payment or a voucher (where a credit facility is in place) will be required within 7 days for bookings made after 1 July of the applicable year in which the reservation was made.